



NEWS RELEASE

Contact: John Tadlock
800-306-7030

john.tadlock@tavoca.com

Fax: 214-292-8412

AcuBase Adds AppointmentCall Integration

Oakland, CA Jan 1, 2008 Trigram Software, makers of AcuBase Pro practice management, scheduling and billing software announced that their latest release of AcuBase includes integration with Tavoca's AppointmentCall automated telephone appointment reminders. AcuBase now includes a one-click export of appointments from the AcuBase Calendar for easy uploading to Tavoca's website. Tavoca delivers high-quality, professionally recorded automated telephone appointment reminders with interactive feedback options. No additional hardware or software purchase is required. And Tavoca's online reporting tools are easy to use but with powerful drill-down details always available.

Trigram Software was established in 1994 by a group of newly-minted medical practitioners who were excited to start their practices. After a great amount of research and trial-and-error, they found that they could create their own user-friendly medical practice management system for a fraction of the cost of buying someone else's pre-packaged program. That first program they created was called "AcuBase", and pretty soon, friends and fellow practitioners wanted to use it, too. AcuBase Standard was the first of these products to be introduced publicly, back in 1996. Now, more than 10 years and 11 versions later, we're excited to be the medical practice management software of choice for thousands of practitioners of all stripes, from Acupuncturists to MDs; from single-practitioner offices to multi-specialty operations.

Tavoca provides the processing of the reminder calls with their web-based AppointmentCall solution. Tavoca is in its seventh year of providing automated appointment reminders, with thousands of users throughout the United States and

Canada. AppointmentCall reminders include professionally recorded, fully customized scripts that have proven time and again to reduce no-shows for any type of appointment-based business.

“We are excited to offer AppointmentCall to the Acubase family,” says John Tadlock, President of Tavoca. “Our affordable yet scalable appointment reminders are a great match to the various practitioners that use Acubase software.”

Tavoca provides a variety of automated telephony solutions, including appointment reminders, no-show follow up calls, medical test results messaging, broadcast message delivery, personal reminder calls, wake up calls, and customized solutions for civic, educational, religious and government organizations. You can learn more about Tavoca by visiting www.tavoca.com.